

COMMUNITY SAFETY PARTNERSHIP - EXECUTIVE GROUP

Thursday 25 January 2018

Present:-

Superintendent Sam De Reya	- Devon and Cornwall Police
Simon Lane	- Exeter City Council
Simon Arliss	- Devon & Cornwall Police
Nigel Deasy	- Devon & Somerset Fire and Rescue Service
Councillor Peter Edwards	- Exeter City Council
Ann Hunter	- Exeter BID
Jeanie Lynch	- DSVF Forum
Karen Mandefield	- Devon & Cornwall Police
Stephen Matthewman	- DCC Early Help Provision
Melinda Pogue-Jackson	- Exeter City Council
County Councillor P Prowse	- Devon County Council
Julie Richards	- Safer Devon Partnership
Lisa Rutter	- Devon Youth Service - Exeter, East & Mid Devon
Tamsin Williams	- Devon and Cornwall Police
Jo Yelland	- Exeter City Council
Si Young	- Devon & Somerset Fire and Rescue Service
PCSO Ben Turner	- DCP Project Genesis (Min. No. 4 only)
Andy Ward	- DCP Project Genesis (Min. No. 4 only)
Mark Sowden	- DCP Project Genesis (Min. No. 4 only)
Jo Quinnell	- Exeter City Council

Apologies:-

Simon Bowkett	- Exeter CVS
Councillor Stephen Brimble	- Portfolio Holder for Place
Denise Dearden	- Trading Standards
Gill Unstead	- Public Health Devon
Lisa Vango	- Office of the Police & Crime Commissioner

1 MINUTES OF LAST MEETING - 9 NOVEMBER 2017

The minutes of the last meeting held on Thursday 9 November 2017 were agreed.

1a Action Plan

The Action Plan was noted and the County Lines actions were closed as meetings were taking place at operational level as well as activity across Devon and locally.

An update on the 16 Days of Action event will be included within the work strand report.

2 VULNERABILITY/CYBER CRIME - KIM MONTANDON, TRADING STANDARDS

The Chair welcomed Kim Montandon to the meeting to give a presentation on vulnerability and cyber crime.

This type of crime is massively under-reported as victims are often embarrassed. The victim's average age is 75 and this is usually by mail marketing, with details shared via a scammers list.

However, 16-24 year olds are more at risk of online shopping fraud and this can include free trials via Gumtree, tickets, accommodation etc.

Trading Standards are undertaking work with the police to target offenders.

Call blocker loans are available which can be effective.

The National Banking Protocol had been a very effective campaign, receiving more calls since May than are usually received in a year.

Kim encouraged organisations to sign up to Friends Against Scams and circulated some leaflets on doorstep crime, mail preference service, buy with confidence, scams etc. Denise Dearden can be contacted for more copies of leaflets.

The campaigns which Trading Standards support are at national level, and will be backed up by adverts, social media etc.

It was noted that there was currently a scam letter from HMRC circulating.

The Trading Standards team do target vulnerable people and Si Young from Devon & Somerset Fire & Rescue Service is involved in a partnership with Trading Standards to look for the signs and symptoms.

In relation to website links, the Safer Devon Partnership (SDP) website was still in development and it had been recommended to postpone the launch until fully ready and in the absence of a Communications Strategy. A meeting was taking place in March to discuss the key messages the SDP wishes to promote.

Jo Yelland referred to the Wellbeing Exeter Programme, the Community Connector Working Group and Community Builders. There is an opportunity to link into this to spread intelligence. In addition, staff groups at the Council attend trigger training.

Councillor Edwards suggested that a message could be included on the Council Tax bills due to be sent out shortly.

It was questioned how organisations can be used to target groups for prevention and where to place resources to be most effective. The Chair advised that offenders constantly move and a large number are from overseas. Therefore it would be best to focus on prevention.

A view would be sought from partnership members on how assistance can be given to help colleagues more aware of the issue and how they are already supporting Trading Standards.

An article had already been placed in the Citizen during scams awareness week. The next edition will cover fire safety. Jo Yelland advised that the Council are able to use social media on particular local scams as there is a big reach on the website and social media. Either Jo Yelland or Simon Lane can pass details on to communicate.

Agreed that:

- (1) Jo Yelland to explore whether a message can be included on Council Tax bills.
- (2) All to feed back on how own organisations are supporting the issue
- (3) Karen Mandefield to obtain dates for campaigns for Exeter CSP for 2018.

QUAYSIDE WATER RESCUE UPDATE - SI YOUNG, DEVON & SOMERSET FIRE & RESCUE SERVICE

The Chair welcomed Si Young from Devon & Somerset Fire & Rescue Service to the meeting to provide an update on the Quayside rescue covering Millers Crossing to Trews Weir Suspension Bridge.

There had been 9 attempted/suicides and 10 rescues from the water over the last year which have unfortunately been body retrieval. Work was being undertaken with the RNLI and local businesses to provide training sessions for local staff as time is of the essence in these situations. Staff from local businesses will be taught how to use throwlines where they witness people going into the water, which can make a massive difference.

A series of live training events will be taking place at the Quayside at different hotspots which will include crews, police etc. New equipment had been invested in, including a 6m telescopic pole with a hook on the end which are massively effective. In addition a snake eye camera had been purchased. This is extendable up to 30m and can go in the water, mud and silt. The camera had been on trial at Danes Castle for the last two months and was very effective.

Crews at Danes Castle would be upskilled as they currently only have Level 2 access meaning they are not legally able to go beyond walking depth. They would be upskilled so they are able to swim into the water alongside existing crews based in Exmouth which have the highest level of response and also have access to a boat. The Police already complete throwline training.

There is still a need for signage by the waterside and any links to get these in place would be welcomed. The signs will explain what to do if you see someone go into the water, eg dial 999, go to a premises where staff have been trained. Jo Yelland and Simon Lane would take this forward as internal discussions had been taking place regarding the supply of extra life belts along the Quay which was being led by David Bartram, ECC Director.

Councillor Edwards also referred to the Exeter Canal and Quay Trust who look after properties on the Quay and may be able to assist.

Simon Lane reported that in respect of the recent alcohol related deaths, Best Bar None were looking at a doing a joint piece of work with the licensed premises to raise awareness, and also including the Sir General Redvers Buller statue.

It was also suggested that the Police Cadets could be used to distribute information leaflets etc.

There is now a recognised spot for suicides and unfortunately there have been three attempts in the last two weeks. There is therefore also a need to think about the community as a whole, as this is a popular spot for families.

Melinda Pogue-Jackson reported on a suicide prevention pilot in North Devon, and meetings were shortly being held to discuss what they are collectively doing. It was suggested that this could be replicated if it works well and discussions would be followed up.

Agreed

- (1) Jo Yelland and Simon Lane to identify links for signage on the Quay;

- (2) Contact details for Exeter Canal and Quay Trust to be forwarded to Si Young.
- (3) A meeting to be set up between Exeter Canal and Quay Trust, Exeter City Council, Police. Jo Yelland to arrange as this sits on the Council's Corporate Risk Register.
- (4) Karen Mandfield to provide advice on comms
- (5) Consider how the North Devon suicide prevention pilot had been rolled out (including Nalaxone) and discuss at a future meeting whether this could be replicated.

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DEVON ALERT - PCSO BEN TURNER

The Chair introduced PCSO Ben Turner, Andy Ward and Mark Sowden from DCP Project Genesis to give an overview of Devon Alert, a two-way community messaging service operated by Devon and Cornwall Police. This will be operated alongside a communications strategy.

The system assists in connecting to communities and informs residents/organisations/groups of people what is happening in their area and allows them to respond directly with any information. It would be beneficial to grow community engagement together.

When registering, key demographic information is collected to enable messages to be targeted - messages can be sent to a particular part of Exeter or group of people. Options can be selected on how you wish to be contacted, either via text, voicemail, although this is primarily via email.

Subscribers can choose the type of information they would like to receive within their community, including community safety, crime and anti-social behaviour, witness appeals, crime prevention, force updates, missing people, community events and other news. Only relevant information will be sent. Various organisations are licenced to send messages via the system such as Crimestoppers, Fire & Rescue Service, Local Authority, Neighbourhood Watch, OPCC, Action Fraud.

In some areas, Neighbourhood Watch have made house calls if someone has not opened the message to check on their wellbeing.

The system allows the Police to understand where community groups are and looks at a very granular level at nationalities. There are some challenges to include the older demographic.

There is full social media integration with different platforms and it will automatically forward on messages to Facebook/Twitter/RSS feed/websites etc. West Midlands Police had linked it to their 101 number.

A monthly snapshot of Exeter showed 1,562 users, and there were some under-represented ethnicities. There are only 7 people from the Polish community on the system, and to be representative there needs to be 15 more. Work is taking place alongside the Diversity Department to try to engage vulnerable groups.

As an example, an alert was issued via Devon Alert following a number of distraction thefts in a particular area, and as a result of this the perpetrator was identified and targeted.

They would like to encourage as many people as possible to sign up to the service and for organisations to partner with them. There is potential for sub-branding and discussions can be held around this. A primary school had signed up and this can

be extended to other groups such as GPs, shops etc.

A licence is required for organisations to become a part of Devon Alert and this will be in the region of £1,000-£5,000 depending on the organisation. If more organisations sign up to be part of this, the cost will decrease.

The Chair thanked Ben, Andy and Mark for their informative presentation.

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GENESIS UPDATE

Simon Arliss gave a presentation on Project Genesis, a project that is designing the future of local policing in neighbourhoods and is in response to reductions.

Devon & Cornwall Police have a connection with communities as unlike some metropolitan forces, the vast majority of officers, staff and volunteers live and work in the areas and that is reflected in the way they police. They also have the highest confidence of any force in England and Wales. They are engaging in discussions about what the priorities should be going forward, with the vulnerability aspect now being the highest priority on the agenda.

CSE is generally an unseen crime and young people are hugely vulnerable and a number go missing each day. The broader provision is important, particularly around working with other agencies to reduce numbers.

In any given day, the Force deals with a vast range of challenges and demands, and the number of mental health incidents was highlighted as this had increased dramatically, with other demands linked to mental health.

PCSO roles are important to form relationships with local people. Exeter has already lost some PCSOs, and now has 15, although Simon was confident that they can provide a great service. However thought needs to be given as how to distribute with reducing numbers, ie engagement and support and where they can add best value. There has already been a drift in the role of the PCSO over the last five years as they have moved away from what was originally intended to be community support to a far more police support role. The reduction in PCSO numbers will be the most obvious impact, but it is intended to provide much greater clarity of role for PCSOs going forward.

The Force has clear direction from the Chief Constable to detect and prevent harm, protect the vulnerable and reduce crime, working together as one team to safeguard communities and neighbourhoods. Engage, support, and enforce is an important part of this.

An HQ project is underway on how to realign resources for threat, risk and harm and how to distribute resources most effectively. This was not necessarily about the number of officers, but about demand, skill set, how to make the most of the officers available from a range of roles and to ensure that they remain. As a result of a change in crime types, staff need to have different skills, operate in a different way and be focused on changing priorities to keep the most vulnerable safe.

Councillor Edwards raised concerns about the increase in reporting which was viewed as a positive thing, but there should be a ceiling with this. Tamsin Williams had now been recruited as a specialist problem solver for the police, who will work alongside the CSP to tackle key areas of concern for local communities. Tamsin was dedicated to Exeter, and would be an extra resource to the CSP to look at hotspots of problems, tackle the root causes and put interventions in place. The CSP welcomed this and Tamsin's email would be circulated for information.

6a Domestic Family & Sexual Abuse - Melinda Pogue-Jackson

Melinda Pogue-Jackson presented her report.

A summary of feedback from 16 Days of Action events was included within the report. The most successful event was the Strong Women exhibition based at CoLab, and Reclaim the Night which had the highest number of people taking part, and was also featured on Spotlight. The march ended in Bedford Square this year which had a more visible impact and was on a late night shopping evening.

There had been no feedback to date on the Argos till roll promotion and whether this had contributed to the spike in referrals.

Statistics would be reported to the March meeting.

In order to ensure links between the Police and Missing and Child Sexual Exploitation Forum (MACSE) meetings, Tamsin Williams would be invited to be a part of that group.

Julie Richards reported that the Safer Devon Partnership strategy would identify areas of work promised for year 2 and the May meeting would discuss this in more detail. She would be happy to share the DSVa progress report which was presented to the December meeting. A new governance group had been set up to discuss the delivery of the strategy in detail and would be chaired by Virginia Pearson. This would involve senior representatives from relevant organisations. Jan Teague, the Police lead on comms for DSVa would also be setting up a Communications Working Group.

It was noted that Splitz Support Service (lead agency) and partners NDADA (North Devon Against Domestic Abuse), SAFE (Stop Abuse for Everyone) and Devon Rape Crisis and Sexual Abuse Service won the new contract as provider of DSVa services from April 2018. Gill Unstead and Nicola Glassbrook would be attending meetings to discuss what the new offer will look like, identify gaps and escalate to the SDP.

Agreed that the DSVa progress report reported to the last SDP meeting be circulated for information.

6b Chair's Report

The Chair presented her report and added the following:

Violence without injury now encapsulates telecoms offences including sexting which had seen an increase. Mike Gold, the Exeter Youth Intervention Officer, would be working with schools to make pupils aware that what they are doing can cause offence but it is also a criminal act. They are now obliged to record every single crime and deal with appropriately.

Violence is a priority for Devon policing as there had been an increase across the board with a developing theme around youth violence and organised gang related activity.

There is county lines activity running across Devon and the aim is to disrupt and deter. Partners in housing associations are also taking responsibility for their property.

Jo Yelland reported that the Integrated Care Exeter (ICE) project was shortly coming to a close and discussions need to take place on what strategic changes are required with partners. Bindu Arjoon was leading on the ICE work from the City Council's perspective, and it was suggested that Bindu is invited to the SDP meeting to be involved in discussions.

In relation to vulnerable young missing people, Exeter has 80% of children's homes and placements in Devon. Newton Abbot has the highest concentration but Exeter has grown, particularly in relation to those being prepared for independent living.

Lisa Rutter stated that there were so many different providers for supported housing that it is incredibly difficult to understand who and where they are. It would be useful to map this, and noted that Karen Gold at the Police was looking into this. Lisa would connect with Karen. This had also been raised at the SDP in terms of placements and options were being looked at.

Reference was made to Domestic Homicide Reviews and funding for this as there had been a huge increase in reviews. Interim funding arrangements had been put in place for 2018/19 with a view to a review taking place to inform future funding and resource arrangements from 2019/20 onwards. Contributions would be in the form of £2,000 from the Exeter CSP.

Operation Encompass commenced in December 2017 where Police report to schools before 9am on a school day when a child or young person has been involved or exposed to a domestic abuse incident the previous evening. There had been 900 reports across Devon and Cornwall before Christmas which was more than expected. This would be a focus of DSVAs planning.

In response to a question around relationships with St Petrocks, Simon Lane reported that there was a Complex Client Meeting under the Anti-Social Behaviour Group. This working group discusses approximately five people each meeting to find ways to break the cycle. St Petrocks, Gabriel House, Housing Associations, Police, Assertive Outreach Service, RISE and a mental health worker are all involved in these meetings. A number of people who had been in the cycle for 12 months had been referred into the ICE programme.

Agreed that:

- (1) Bindu Arjoon be invited to a SDP meeting in relation to the objective of removal of the drugs market in Exeter and the closure of ICE; and
- (2) Sam de Reya to obtain more detail about the Operation Encompass figures.

6c Deputy Chair's Report

Simon Lane presented his report.

The hoteliers safety briefing was very successful. Lisa Rutter advised that a CSE sub-group was looking at hotels and she would make links with this. Julie Richards added that safeguarding leads were attending an operational delivery group to understand how this can be supported and collectively contribute to issues around CSE and an opportunity for best practice. This needs to be an annual conversation. There were over 400 licensed taxi drivers in the city, and all but eight had attended the safeguarding awareness training. Those that have not completed this by 29 January will be suspended until they do.

An event was being held within the next two months with residential social landlords to raise awareness about key areas.

The OPCC had confirmed 2018/19 funding, and the Exeter CSP will receive £25,000, a £1,000 uplift from the previous year.

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APPOINTMENT OF CHAIR AND DEPUTY CHAIR

Sam de Reya reported that this would be her last Community Safety Partnership meeting as Chair as she had been appointed the temporary Chief Superintendent Commander for Devon. She would still oversee the Safer Devon Partnership. Acting Superintendent Stuart Cavin had moved into her role until a new superintendent is appointed, expected to be around March.

Sam stated that it had been an honour and privilege to work with everyone while she had been in this role and the relationships that had been formed in Exeter, particularly the trust and professionalism shown. Sam also thanked Simon Lane as deputy chair for his valuable support.

Lisa Rutter thanked Sam, on behalf of the Partnership, for her commitment as Chair, and particularly around the collaborations formed that were as a direct result of her leadership.

It was proposed that there is a six-month review process until July with an interim solution. There is a need for two deputy chairs to provide support and make up a CSP management team which would be reflected in the terms of reference.

Councillor Edwards proposed that Jo Yelland be appointed as Chair in the interim period and Councillor Prowse seconded this. Jo accepted to take the role of Chair and added that it would provide an opportunity to see what else the City Council can offer to support the CSP agenda and so that the CSP doesn't lose momentum in the interim period.

Sam de Reya and Councillor Edwards proposed that Simon Arliss and Nigel Deasy are appointed as Deputy Chairs. This was seconded by Jo Yelland.

Agreed that Jo Yelland is appointed as Chair and Simon Arliss and Nigel Deasy appointed as Deputy Chairs for the interim period.

8

PRIORITIES FOR THE CSP 2018/19

At the last meeting it was agreed that the priorities for 2018/19 would be revised.

Simon Lane reported that both himself and Tamsin Williams had started to look at the priorities which would include a maximum of four priorities, one of which to be split into two; the emerging threat of County Lines/Organised Crime Groups.

Work was being undertaken at a Safer Devon Partnership level to determine the priorities for the Devon Strategic Assessment. A Strategic Intelligence and Performance Lead had been appointed to look at anti-social behaviour amongst other things, and would be obtaining an insight from CSPs.

9

REVIEW OF THE TERMS OF REFERENCE

The Terms of Reference would also be revised as it was out of date and needed to identify the roles of the Chair and Deputy Chairs.

ANY OTHER BUSINESS**Exeter Citizen**

Agreed that the CSP article for the summer edition of the Citizen would focus on Devon Alert.

DSVA

Jeanie Lynch reported that the Resilient Women Project had been contributing to the new Reducing Reoffending Strategy.

A conference would be held in the Spring to discuss priorities and she would report back on the outcome in due course.

Exeter BID

Ann Hunter referred to the recent lack of Exeter BID representation at CSP meetings, and welcomed the opportunity to work together and engage the business community.

Comms

Karen Mandefield advised that she would be writing a piece on what the CSP has done over the last year, highlighting particular achievements and to introduce the new chairs and deputy chairs.

(The meeting commenced at 9.30 am and closed at 12.20 pm)