

## Appendix B

2023-24	Total Responses	Very Satisfied	Satisfied	Dissatisfied	No Response	Not applicable
Overall impression of the briefing / training	21	15	2	0	4	0
Facilitator's ability and competence	21	0	3	0	4	0
Facilitator's rapport with the delegates	21	15	2	0	4	0
Accurate course description versus content delivered on the briefing / training	21	15	2	0	4	0
Relevance to your personal learning needs	21	13	4	0	4	0
Effectiveness of the learning methods	21	9	8	0	4	0
Quality and appearance of course materials	21	8	9	0	4	0
Quality of facilities	21	12	4	1	4	0
Notice / contact prior to the course	21	13	4	0	4	0
Joining instructions and content information	21	14	3	0	4	0
Adequacy of support for special needs	21	3	0	0	4	14
<b>AVERAGE:</b>	21	<b>11</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>1</b>
<b>AVERAGE %:</b>		<b>51%</b>	<b>18%</b>	<b>0%</b>	<b>19%</b>	<b>6%</b>