

CUSTOMER FOCUS SCRUTINY COMMITTEE

Date: Thursday 30 March 2023

Time: 5.30 pm

Venue: Rennes Room, Civic Centre, Paris Street, Exeter

Members are invited to attend the above meeting.

If you have an enquiry regarding any items on this agenda, please contact Howard Bassett, Democratic Services Officer (Committees) on 01392 265107.

Entry to the Civic Centre can be gained through the rear of the Customer Service Centre, Paris Street.

Membership -

Vizard (Chair), Mitchell, M (Deputy Chair), Bennett, Ellis-Jones, Foale, Harvey, Holland, Newby, Oliver, Snow, Sparling, Sutton, Wardle and Warwick

Agenda

1 Apologies

2 Minutes

(Pages 5 -
32)

To approve and sign the minutes of the Customer Focus Scrutiny Committee held on 2 February 2023.

3 Declarations of Interest

Councillors are reminded of the need to declare any disclosable pecuniary interests that relate to business on the agenda and which have not already been included in the register of interests, before any discussion takes place on the item. Unless the interest is sensitive, you must also disclose the nature of the interest. In accordance with the Council's Code of Conduct, you must then leave the room and must not participate in any further discussion of the item. Councillors requiring clarification should seek the advice of the Monitoring Officer prior to the day of the meeting.

4 Local Government (Access to Information) Act - Exclusion of Press and Public

It is considered that the Committee would be unlikely to exclude the press and public during the consideration of any of the items on this agenda but, if it should

wish to do so, then the following resolution should be passed:-

“RESOLVED that, under Section 100A (4) of the Local Government Act 1972, the press and public be excluded from the meeting for the particular item(s) of business on the grounds that it (they) involve(s) the likely disclosure of exempt information as defined in the relevant paragraph(s) of Part I of Schedule 12A of the Act.”

5 **Questions from the public under Standing Order No. 19**

Details of questions should be notified to the Corporate Manager Democratic and Civic Support via the committee.services@exeter.gov.uk email by 10.00am at least three working days prior to the meeting. For this meeting any questions must be submitted by 10.00am on Monday 27 March 2023.

For details about how to speak at Committee, please click the following link - <https://exeter.gov.uk/council-and-democracy/councillors-and-meetings/public-speaking-at-meetings/overview/>

6 **Questions from Members of the Council under Standing Order No. 20**

To receive questions from Members of the Council to the relevant Portfolio Holders for this Scrutiny Committee. The Portfolio Holders are:-

Councillor Denning - Portfolio Holder for Customer Services and Council Housing

Councillor Ghusain - Portfolio Holder for City Management and Environmental Services

Councillor Pearce - Portfolio Holder for Communities and Homelessness Prevention

Councillor Williams - Portfolio Holder for Recycling, Waste Management and Waterways

Advance questions from Members relating to the Portfolio Holders should be notified to the Democratic Services Team Leader via the committee.services@exeter.gov.uk email.

7 **Update from the Portfolio Holder for Customer Services and Council Housing - Councillor Denning**

(Pages 33
- 36)

8 **Community Safety Partnership - Presentation**

The Service Lead - Environmental Health and Community Safety will speak to the presentation on the role and work of the Community Safety Partnership. Below is the link to the relevant web page

[Safer Exeter - Exeter City Council](#)

9 **Forward Plan of Business and Forward Work Plan**

(Pages 37
- 40)

Date of Next Meeting

The next scheduled meeting of the Customer Focus Scrutiny Committee will be held on **Thursday 29 June 2023** at 5.30 pm in the Civic Centre.

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CUSTOMER FOCUS SCRUTINY COMMITTEE

2 February 2023

Present:

Councillor Matthew Vizard (Chair)
Councillors Mitchell, M, Bennett, Ellis-Jones, Harvey, Holland, Newby, Oliver, Snow, Sparling, Sutton, Wardle and Warwick

Apologies:

Councillor Foale

Also present:

Director Net Zero Exeter & City Management, Service Lead - Environmental Health & Community Safety, Service Lead Housing Needs & Homelessness and Democratic Services Officer (HB)

In attendance:

| | |
|---------------------|---|
| Councillor Bialyk | Leader |
| Councillor Denning | Portfolio Holder Customer Services and Housing |
| Councillor Ghusain | Portfolio Holder City Management and Environmental Services |
| Councillor Pearce | Portfolio Holder Communities and Homelessness Prevention |
| Councillor Williams | Portfolio Holder Recycling, Waste Management and Waterways |

1 **Minutes**

Subject to the amendment of recommendation (2) in Min. No. 34 to read:-

- (2) the Local Plan team consider the production of a Biodiversity Status Report, a Nature Recovery Plan and a Tree Canopy Cover Action Plan for inclusion within the Local Plan, with specific and measurable targets for Exeter.

the minutes of the meeting of the Customer Focus Scrutiny Committee held on 1 December 2022 were taken as read, approved and signed by the Chair as correct.

2 **Declarations of Interest**

No declarations of interest were made by Members.

3 **Questions from the Public under Standing Order No 19**

No questions had been received from members of the public.

4 **Questions from Members of the Council under Standing Order No. 20**

In accordance with Standing Order No. 20, the following questions had been submitted by Councillors Rees and D. Moore and had been circulated in advance to Members of the Committee. The responses of the Portfolio Holders are set out in italics.

Questions to the Portfolio Holder for Recycling, Waste Management and Waterways - Councillor Williams

Councillor Rees

What is the basis for the calculation of the 'household waste collection'? (Table 6 BVP184a kg per head Devon Authorities Strategic Waste Committee (DASWC), Waste Performance Statistics 2021/22)?

Response

BVPI 84a: Total Household waste arisings (HWA) per year in kg, divided by the population. Put simply, total HWA includes green, grey, brown bins, food waste, street cleansing, Materials Recycling Facility (MRF) reject, Bring banks, and Reuse.

The low figure for Exeter is often held up as an achievement, that is, that Exeter residents produce less waste. Can the Council confirm that the low figure for Exeter is primarily as a result of the low levels of garden waste (as highlighted in the waste statistics report)?

Response

Exeter is in the top 10 Waste Collection Authority (WCA) nationally for BVPI 84a with 292.8 kg per person per year, and the best of the eight Devon Districts which exceed Exeter's value by between 11% and 35%. Whilst Exeter does indeed produce less garden waste compared with the other districts, even excluding garden waste from the arisings total, Exeter residents still produce the less waste per head by comparison with the other seven Devon Districts. It is worth noting that high levels of garden waste contribute to higher recycling rates.

Please can Councillors be provided with Household Grey Waste data (not recyclables or garden waste) for the different districts, so that a meaningful comparison can be made?

Response

The data requested for the Devon Districts is listed as NI 191 in the Devon County Council Kerbside Residual Waste Composition Analysis Report, October 2022 which Councillor Rees referred to in her previous questions. There is a detailed Waste analysis breakdown for each District, produced in October 2019, available in the Appendix to the report, which is available online from Devon County Council.

Questions to the Portfolio Holder for Recycling, Waste Management and Waterways – Councillor Williams

Councillor D. Moore

Regarding cardboard recycling:

A. How much cardboard is recycled, for the current year and each of the previous three years?

Response

2019-2020: 448 tonnes
2020-2021: 1,138 tonnes
2021-2022: 1,174 tonnes
2022-2023: 574 tonnes Q1 & Q2 only (Q3 figures due shortly)

B. Where does the City Council send cardboard to for the next stage of recycling processing?

Response

Both the UK and abroad depending on market conditions

C. Are all the processing plants for cardboard used by the City Council in the UK, if not why not?

Response

Mainly abroad at present as the UK market is flat in regards to acceptance and price and we always try and get the best price in the marketplace to help support our frontline services. The UK does not have the infrastructure to recycle all the waste cardboard produced and overseas markets must be used. We do not use spot market for overseas sales and because we produce such a high quality product, we are able to use Lee and Mann Paper which is one of the top four mills in the world for continuity and reliability. We always achieve around £20-£30 per tonne more using this method rather than the UK route.

D. Are the scope three emissions for cardboard processing collected and considered as part of City Council carbon emissions?

Response

All scope three emissions are currently estimated using best practice information until a full service review can drill into the detail. The Net Zero Team have completed the carbon baseline assessment and the carbon action plan. The carbon action plan focusses on areas for further detailed study, including practical ways to reduce carbon emissions. Housing is the first service to undertake that detailed review and waste management will follow later. Scope three emissions will be accounted for in more detail as part of that process.

Supplementary question and answer.

Where abroad are the processing plants?

Answer

The Lee and Mann Mill is in Malaysia. We send our card board from Exeter to the Malaysian Mill to be turned into new cardboard packaging. There is a full chain of custody and we know exactly how it is being used. We can access this specialist mill as we produce a far superior grade of product than other districts. We have used Lee and Mann for many years where possible.

Containers are coming to the UK all the time, full of goods. 70% of containers on a vessel are returning empty, we fill one with our cardboard and make use of the return journey.

5 Update from the Portfolio Holder for City Management and Environmental Services - Councillor Ghusain

Councillor Ghusain reported on the City Management and Environmental Services areas of her Portfolio, detailing the issues relating to achieving the Council's published priorities, major ongoing programmes of work, issues impacting delivery, financial performance and budget requirements and potential changes being considered.

The following responses were given to Members' queries:-

- using investment from the Police and Crime Commissioner, Safer Streets and Shared Prosperity Funds, it was hoped that the £1million CCTV upgrade project would be completed by July. This included the upgrade of the CCTV Control Room and changing the cameras from analogue to digital. There would be capacity to link up with other systems and offering a monitoring service to neighbouring authorities. We are hoping to work with Devon County Council to share camera access on the highways network, the latter being a reciprocal arrangement, with the County to be able to view the City Council system;
- a number of the new cameras would be in place by the end of March with others scheduled to be installed before the end of July because of technical considerations. Many of these would be located on the new lamp columns to be installed by the County Council. When complete, a plan of the camera locations would be available to be shared as appropriate but not for widespread dissemination;
- the upgrade includes completing the provision of signage to include phone numbers for the public to use if feeling vulnerable;
- staff recruitment, particularly in Public Realm, remained an issue caused by a number of factors including Covid and Brexit and was not unique to Exeter. There were also some 500,000 immune comprised people who were unable to join the labour market because of issues relating to vaccine availability. To combat this, advertised jobs emphasised the pathway to additional training and career advancement and there was close links with Exeter College to offer skilled job opportunities;
- whilst there had been some High Street businesses closing, resulting from issues such as energy increases, Exeter City Centre was performing well compared with other towns and cities and the Exeter BID played an important role in supporting businesses and encouraging new investments;
- the river bed below Trews Weir had been visible as a result of the low water level but the Weir itself had not been undermined. As part of a funding bid to the Environment Agency to upgrade the Weir, a fully complaint fish pass would be provided. Care would be taken when moving sections of the medieval wood as part of the work;
- the play re-furbishment programme included equipment specifically for disabled children;
- the improved railway station patronage was to be welcomed, due in part to the re-opening of the Okehampton line and the importance of using Plain English was noted; and
- concerns regarding pedestrian safety at uncontrolled crossings in Paris and Cheeke Streets should be raised with the County Council Road Safety Unit. City Councillors on Exeter HATOC would also be advised of these concerns.

6 Re-cycling and Food Waste Collection

The Service Lead Environmental Health and Community Safety spoke to the attached presentation on the Waste, Recycling and Fleet Service including Food Waste Collection covering key statistics, recruitment, operational setup, current and future food waste collection phases, the Materials Recycling Facilities upgrade and Glass Bank replacements.

Members commended the Service Lead on an excellent presentation.

The following responses were given to Members' queries:-

- as comparisons of recycling rates with neighbouring rural authorities did not provide a true picture because of the urban/rural mix of the other Devon Districts, recycling figures would be obtained from comparator authorities through the APSE network as part of benchmarking;
- whilst the City Council was the waste collection authority, the County Council was the disposal authority and were responsible for costs associated with disposal at the Energy From Waste Plant and, ultimately, it was hoped that the cost involved would be reduced. Food waste is taken to an anaerobic digestion facility;
- it was anticipated that the full rollout to food waste collection would provide a significant increase in recycling rates from the current levels to nearly 50%.
- the Government had finally released draft legislation for consultation on recycling with view to achieving some consistency in its delivery and, whilst it unfortunately did not include a requirement to promote the Deposit Return Scheme for glass, additional funding might be available;
- the current level of reject material at the MRF would improve further upgrade and, whilst contaminables resulted in rejected materials being deposited at the Energy From Waste Plant, the on-line A to Z advice on recycling has been updated and Councillors were encouraged to promote this with the public.
- the original depot amalgamation programme incorporating Belle Isle Nursery, had been revised because of additional costs associated with the site configuration, underground services and MRF expansion. At present, only small food waste skips were being used at the depot in compliance with the Council's environmental operating permit with a purpose built food bay to be built and Environment Agency and South West Water consent were also factored into the time line; and
- the ability of the Waste, Recycling and Fleet Service to adapt and absorb the ever increasing workload resulting from new development across the city was praised.

Customer Focus Scrutiny Committee noted the report and thanked the Service Lead and the Waste, Recycling and Fleet Service for their excellent work.

The meeting adjourned at 7.00pm and re-convened at 7:07pm

Review of Exeter City Council's Homelessness Service - Report of the Homelessness Task and Finish Working Group

Councillor M. Mitchell, as Chair of the Group, presented the report of the Homelessness Task and Finish Working Group, the Group having been established following a request to the Scrutiny Programme Board by Councillor Barbara Denning regarding the impact of any increase in homelessness in Exeter as a result of benefit cuts and increases in the cost of living. At the same time, the City Council was consulting on its Homelessness Strategy. As well as a call via the Council website for the public to submit their views, opinions and experiences of homelessness in Exeter, two sessions had been held with witnesses working in this field.

Seven formal meetings had been held between June and December and Councillors Rees and Sutton had visited and talked to users of the St. Petrock's services. The Chair of the Group recorded the Group's gratitude to those members of the public who had responded and the following organisations who had contributed as witnesses:-

- Shelter;
- CAB;
- Devon County Council;
- Exeter City Council Housing Needs;
- Exeter Wellbeing;
- CoLab;
- Julian House; and
- St. Petrock's.

Responding to a Member, he stated that the sessions had been predicated on each body responding to Members' queries on their previously submitted statements rather than being required to present to the Group. Whilst the bodies had not been asked to comment on the scrutiny process itself, they had been given the opportunity to review the Group's report and their observations had subsequently been taken on board.

The Task and Finish Group Chair advised that the recommendations divided into two categories:-

- Those that relate to other local and national bodies and to Central Government; and
- Those within the control of Exeter City Council.

The Service Lead Housing Needs and Homelessness reported that the consultation exercise had enabled partners to share their views with Members in a structured manner and this had been particularly beneficial with many of them to be included in the more formalised partnership approach being recommended as part of the Homelessness Strategy within the report to Executive on 7 February 2023. Whilst the recommendations presented did not conflict with, and could be accommodated within the Strategy, because of resource constraints the Strategy was unlikely to pick up all individual suggestions. However, it was anticipated that many could be progressed within the Strategy Action Plan. The Committee Chair echoed this caveat and urged Members to follow the debate on the Executive report.

Another Member also commented on the budgetary restraints on the Council and remarked that progress on the first section of recommendations was not within the Council's gift. All wished to see an end to homelessness and the ongoing positive relationship with partners was vital in bringing forward initiatives.

In respect of recommendation 12, a Member referred to forthcoming Devon Partnership Trust cuts in its Mental Health Services, a revised geographical coverage to now include Plymouth, Torbay and Teignbridge. Whilst mental health services were the County Council responsibility, the work of the City Council's Homeless Advisory Team encompassed support for those with complex needs including mental health issues and was aligned with the work of the Mental Health Alliance.

In respect of recommendation 16, a Member referred to the prohibitive cost of bringing forward any proposals that might arise from any review of the 24/7 provision of public toilets. It was noted that the recommendation sought more to consider the around the clock availability of toilets for homeless people and not a wider assessment of public toilets in the city. Members noted that the desire for more comprehensive facilities could be picked up with partners as part of the Strategy Action Plan.

Members noted a rewording of recommendation 13 to read homelessness in the first line in place of homeless.

The following Task and Finish Working Group recommendations were moved and seconded for adoption by Council, voted upon and carried unanimously:-

Government/External Bodies:

- (1) To seek via the City's two MP's and the Local Government Association a fundamental review and overhaul of the Local Housing Allowance (LHA) Scheme with consideration to be given to the Allowance reflecting Exeter's circumstances as an urban area in its own right and not averaged with neighbouring authorities in the assessment of the allowance (*as evidenced by Shelter and CAB in session 1 and St Petrock's in Session 2*);
- (2) To lobby Central Government to increase the ability for local authorities to build social housing (*as evidenced by Shelter in session 1 and Julian House and St. Petrock's in session 2 and to undertake a review of Right To Buy (RTB)*);
- (3) To lobby Central Government for the funding of local authorities and agencies to be for a minimum of three years for projects relating to housing provision, as opposed to short term support (*as evidenced by Shelter in session 1 and Julian House and St. Petrock's in session 2*);
- (4) To lobby Central Government to support changes to the planning system to control/limit short term lets and holiday homes (*as evidenced by Shelter and CAB in session 1*);
- (5) To lobby Central Government to support the abolition of Section 21 evictions (*as evidenced by Shelter in session 1*);
- (6) To lobby Central Government to support the reform of the Business Tax and Council Tax regimes for an equitable contribution in respect of all properties (*as evidenced by Shelter and CAB in session 1*);

- (7) To seek a Government review of the current operation of the deposit system for private rented properties for mediation to get an agreement to last no longer than 28 days after which the full deposit is returned. This will assist the tenant to obtain a further deposit for an alternative property. *(as evidenced by Shelter and CAB in session 1)*.
- (8) To seek the support of the Crown and Magistrate Courts for the use of Plain English regarding paperwork relating to court proceedings *(as evidenced by CAB in session 1)*
- (9) To align with the County Council webpages to ensure linkage on information and advice that helps people to find early help and prevent people from becoming at risk of homelessness wherever possible *(as evidenced by Devon County Council in session 1)*;
- (10) To work with Devon County Council's Children's Services, to ensure the Homelessness Prevention Worker function is able to help young people earlier and prevent them becoming at risk of homelessness wherever possible including young people leaving care and making better use of existing tools like Positive Pathways to improve supporting young people earlier on *(as evidenced by Devon County Council Session 1)*;
- (11) To seek increased/joint service contributions from Devon County Council in co-production areas of work e.g. substance misuse services, social care, young persons including care-leavers etc.; and
- (12) To seek increased capacity around mental health services including support for the newly formed Mental Health Alliance and building on existing City Council officer support in this area *(as evidenced by Shelter and CAB in session 1)*.

Exeter City Council responsibilities:

- (13) To undertake a city wide response to homelessness, through a more formalised partnership approach building on the city's social capital and developing flourishing communities - this could be via the proposed Homelessness Housing Forum (HHF) comprised of local accommodation and support providers to see the system as a whole and address blocks and barriers. The HHF will build on learning from the Exeter Homelessness Partnership Alliance as well as from national examples of good practice e.g. Homeless Link. This will build on the existing co-production mechanisms and with the ultimate aim of offering accommodation on first presentation. The involvement of the business/private sector will also be sought *(as evidenced by CAB in session 1 and Co-Lab in session 2)*;
- (14) To maximise renewal of the City Council contract(s) with providers with Member involvement to add greater focus on key areas and targets, including analysis of the evidence base *(as evidenced by Shelter in session 1)*;
- (15) To seek the involvement of a third party organisation in statutory homelessness mediation cases *(as evidenced by Shelter in session 1)*;
- (16) To welcome and support the In Exeter commitment to the provision of drinking fountains in the city centre and seek the review of the 24/7 provision of public toilets in the city *(as evidenced by Co-Lab in session 2)*;

- (17) To welcome and support One Exeter's review of the use of Plain English for Council tax and other written communications and support face to face communications rather than by telephone (*as evidenced by CAB in session 1 and St. Petrock's in session 2*);
- (18) To seek City Council commitment to a continuation of funding for the leasing and purchasing options programme for the supported and temporary accommodation programme (*as evidenced by St. Petrock's in session 2*);
- (19) To seek City Council commitment to the expansion of the Housing First model particularly through local registered social landlords; and
- (20) the Chair of the Task and Finish Working Group to liaise with the Executive Portfolio Holder in order to provide feedback to the Customer Focus Scrutiny Committee within six months regarding the above proposals.

8 **Forward Plan of Business and Forward Work Plan**

Members noted the Forward Plan and the Scrutiny Work Plan.

It was suggested that the Community Safety Partnership Team be invited to address the next meeting on 30 March 2023.

The meeting commenced at 5.30 pm and closed at 7.45 pm

Chair

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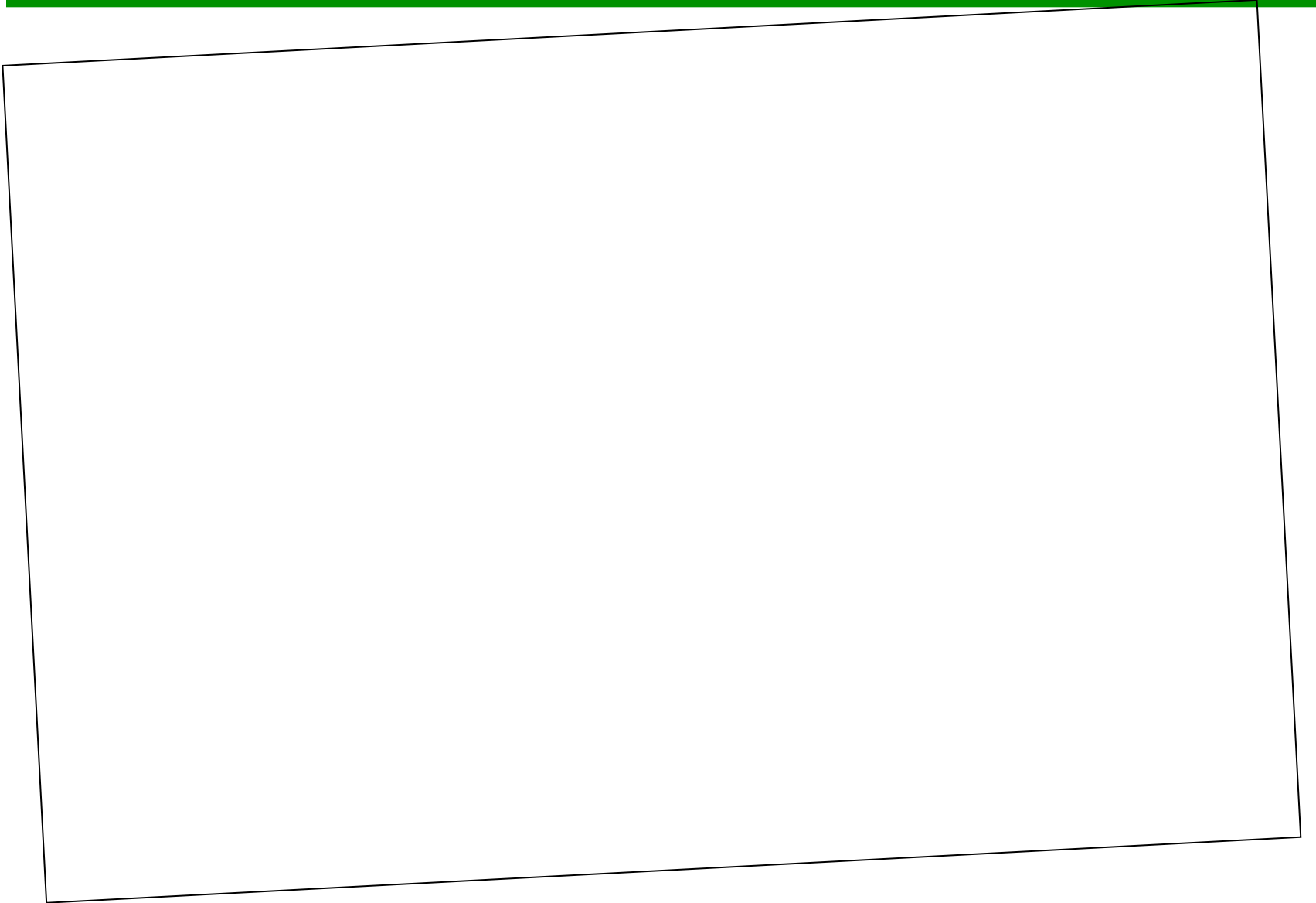


















REPORT TO CUSTOMER FOCUS SCRUTINY COMMITTEE

30 MARCH 2023

PORTFOLIO HOLDER'S REPORT TO SCRUTINY COMMITTEES

COUNCILLOR DENNING PORTFOLIO HOLDER FOR CUSTOMER SERVICES AND COUNCIL HOUSING

| |
|---|
| 1. Update or commentary on any major ongoing programmes of work |
| <p>1. Building Council Homes.</p> <p>We have a goal of building 500 homes by 2030 and we are making inroads into that figure. We have already built 100 and have 21 homes in Hamlin Gardens being built and 35 homes at Whipton Gardens soon on the way. There is the start of the phases to build 92 homes there. All of these homes will be built to Passivhaus standards. We must also not forget the 53 flats at Edwards Court that have freed up homes when those who need care move in. Edwards Court is now at 80% occupancy and has also taken part in the Pathway project which has taken patients from the RD&E who are ready to go home but with no care package. They have stayed until a care package has been put in place. This has been from a few days to a few weeks, but it has helped to free hospital beds. The funding for this project ends at the end of March 2023 and the five flats used for the project will be rented out.</p> |
| <p>2. Retro Fit Programme</p> <p>420 homes have been retrofitted so far and we have put a bid in for Government Funding under the Social Housing Decarbonisation Fund (SHDF) for £1.494 million to retrofit a further 245 homes. The full capital costs of works is £3.5 million. We will not know if we have been successful in securing the funding until the end of March 2023.</p> <p>Exeter City Housing was also nominated (anonymously) for an award at the National Retrofit Academy. The category for which Exeter City Council Housing was nominated was " Best Local Authority or Social Housing Association Retrofit Programme" and even though we did not win the award it was great for the retrofit team being recognised for the hard work they do.</p> |
| <p>3 Tenant Consultation and Engagement</p> <p>Engagement with the tenants is an important part of delivering as a good landlord. We facilitate a group of tenants called the Tenants Voice who meet with officers and discuss and bring issues to the table. One of the projects that has come out of this is the Tenants Portal. This is for tenants who want to be able to see their own account online, report repairs and message Housing Officers.</p> |

They have been consulted and have trailed the basic portal. They have given ideas on how to make it a better and easier experience for people to use and these ideas are now being looked at. It is hoped that this will help to cut down on the number of phone calls coming in and rent arrears as tenants can see their accounts.
 This will NOT mean that services will not be there for those who do not wish to use the portal.

4.LGA Peer Review

At the beginning of February the Local Government Association (LGA) undertook a Peer Review on our Housing Services. One member of the LGA and three members from other councils came to see how we deliver our services. They had meetings with staff and tenants and undertook site visits. They did a small presentation before leaving on some of the outcomes which was presented at the Council Housing and Development Advisory Board. The main report will be available within a few weeks. The interim presentation they gave did not flag any major issues .One small issue was that the role of the Housing Officer had changed dramatically during Covid and perhaps should be looked at. This is now in the process of being done.

2. Issues that may impact : services delivery/financial performance/future budget requirements

- 1.Retroft
 If the SHDF is not successful than we will have to look at other funding streams available to continue with the programme. However, having retrofitted 420 homes we do have a good track record and so believe that the bid will be successful.
- 2.
- 3.
- 4.

3. Potential changes to services/provisions being considered

- 1.Rent Collection
 The collection of rents will be put back with the HRA's remit again, hopefully by the end of the year. Currently, arrears stand at 3% and we need to find ways to collect it. It is believed that the Tenants Portal will help tenants as they will be able to see the balance on their accounts rather than telephoning or waiting for a letter.
- 2.
- 3.

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WORK PLAN FOR SCRUTINY ITEMS 2022/2023

Working Draft March 2023

| Item | Scrutiny Committee | Director | Portfolio Holder | Submitted by | Date Approved by Scrutiny Programme Board | Date Signed off |
|--|----------------------------|---|---|--|--|------------------------|
| MARCH 2023 | | | | | | |
| Portfolio Holders Report (Cllr Parkhouse) | Strategic 16 March 2023 | Director of Culture, Leisure and Tourism (JPH) | Portfolio Holder Leisure Services & Physical Activity(Cllr Parkhouse) | Timetabled report | | |
| St. Sidwell's Point | Strategic 16 March 2023 | Director of Culture, Leisure and Tourism (JPH) | Portfolio Holder Leisure Services & Physical Activity(Cllr Parkhouse) | St Sidwells Point - Proforma - Cllrs K. Mitchell M. Mitchell, D. Moore J. Moore and Sparling | July 2021 | |
| Live and Move Strategy Update | Strategic 16 March 2023 | Director of Culture, Leisure and Tourism (JPH)) | Portfolio Holder Leisure Services & Physical Activity(Cllr Parkhouse) | Referenced from Executive/Council | | |
| Exeter Local Plan: Outline Draft Consultation Reporting | Strategic 16 March 2023 | Director City Development (IC) | Portfolio Holder for City Development & Planning (Cllr Morse) | | | |
| Working Towards Net Zero - Exeter City Council's Corporate Carbon Footprint Report | Strategic 16 March 2023 | Director Net Zero Exeter & City Management | Portfolio Holder Climate Change (Cllr Wood) | Report half yearly | | |

| Item | Scrutiny Committee | Director | Portfolio Holder | Submitted by | Date Approved by Scrutiny Programme Board | Date Signed off |
|---|---------------------------------|--|---|---|---|-----------------|
| and Carbon Reduction Action Plan -Update | | (DB)Service Lead Net Zero & Business (VH) | | | | |
| Progress Report Shared Prosperity Fund - Update | Strategic 16 March 2023 | Director Net Zero Exeter & City Management (DB)Service Lead Net Zero & Business (VH) | Portfolio Holder Climate Change (Cllr Wood) | Report half yearly | | |
| Portfolio Holders Report (Cllr Denning) | Customer Focus 30 March 2023 | | Portfolio Holder Customer Services & Council Housing (Cllr Denning) | Timetabled report | | |
| Presentation by Community Safety Partnership | Customer Focus 30 March 2023 | Director Net Zero Exeter & City Management (DB) Service Lead Net Zero & Business (VH) | Portfolio Holder for Communities and the Prevention of Homelessness | Requested at Scrutiny Programme Board Jan 23 and Customer Focus Scrutiny Committee 02/02/2023 | Raised principally by Cllr M Mitchell | |
| JUNE 2023 | | | | | | |
| Portfolio Holders Report PF TBC | Strategic Scrutiny 8 June 2023 | | | Timetabled report | | |

| Item | Scrutiny Committee | Director | Portfolio Holder | Submitted by | Date Approved by Scrutiny Programme Board | Date Signed off |
|---|--------------------------------|---|---|--|---|-----------------|
| To review the findings of the Car Parks Strategy report | Strategic Scrutiny 8 June 2023 | Director City Planning | Portfolio Holder for City Development and Planning (Cllr Morse) | Requested by the Scrutiny Programme Board on 8 November 2021 in a discussion on identifying work streams for scrutiny to examine as part of the Budget making process. Also to consider Member involvement in developing the car parking service <i>(request to move from Customer Focus Scrutiny to Strategic Scrutiny Committee 8 June TBC at next SPB)</i> | November 2021 – for Customer Focus Scrutiny Committee 2 December 2021 | |
| Commercialisation Update | Strategic 8 June 2023 | Director Net Zero Exeter & City Management (DB) Service Lead Net Zero & Business (VH) | | Timetabled report (<i>SPB moved from 16 March 2023</i>) | | |
| Presentation on the Role of Scrutiny | Strategic Scrutiny 8 June 2023 | Director Corporate Services (BAK) | | Timetabled report | | |
| Scrutiny Programme Annual Report | Strategic Scrutiny 8 June 2023 | | | Scrutiny Programme Board Report yearly | | |
| Portfolio Holders Report PF TBC | Customer Focus | | | Timetabled report | | |

| Item | Scrutiny Committee | Director | Portfolio Holder | Submitted by | Date Approved by Scrutiny Programme Board | Date Signed off |
|--------------------------------------|-----------------------------|-----------------------------------|------------------|--|---|-----------------|
| | 29 June 2023 | | | | | |
| Presentation on the Role of Scrutiny | Customer Focus 29 June 2023 | Director Corporate Services (BAK) | | Timetabled report | | |
| Scrutiny Programme Annual Report | Customer Focus 29 June 2023 | | | Scrutiny Programme Board Report yearly | | |
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