

**Scrutiny Committee (Resources)**

**(APPENDIX A)**

**Priorities for 2014/15**

<b>Priority</b>	<b>Assistant Director/ Corporate Manager</b>	<b>Portfolio Holder</b>
Protect frontline services by reducing the Council's energy costs through a range of energy efficiency schemes	Mike Carson	Cllr Pearson

## Portfolio Holder Priorities 2012 - 14

<b>Initiative or project</b>	<b>Assistant Director/ Corporate Manager</b>	<b>Portfolio Holder</b>
Continue the 'looking good' systems redesign, with a view to introducing a new operating model for green space management, grounds maintenance and street cleansing in early 2014.	Sarah Ward/Bob Norley	Cllr Owen
Explore the potential for place-based service delivery, including partnerships with the County Council to deliver services on their behalf and place-based budgeting.	Bob Norley	Cllr Owen
<b>A Renewables and Energy Efficiency Programme</b>	Mike Carson	Cllr Pearson
Support our existing systems reviews by working across the council to develop a robust understanding of how our residents are contacting us in person, by telephone, or electronically (email/web/Twitter/Facebook).	Bindu Arjoon	Cllr Pearson
Explore the opportunities offered by social media and mobile technology to engage more residents and provide timely information	Bruce Luxton	Cllr Pearson
Publish the Exeter Citizen four times a year, ensuring all residents are informed of the council's policies, activities and events	Bruce Luxton	Cllr Pearson
Enhance and promote the use of the council's website for accessing information and services online	Mark Parkinson	Cllr Pearson
Create a new corporate property function and unit including Asset Management	Mark Parkinson	Cllr Pearson
Develop appropriate training programmes to encourage a supply of potential future female senior managers and investigate ways of targeting and encouraging more women to apply for management posts.	Mark Parkinson	Cllr Pearson
Progress an alternative strategy to delivering a shared IT service facility	Mark Parkinson	Cllr Pearson
Work with staff to ensure that they are aware of initiatives and change across the council and can readily submit opinions, attitudes and feedback.	Bruce Luxton	Cllr Pearson
Continue to enhance and promote the council's corporate identity and house style.	Bruce Luxton	Cllr Pearson
Provide more detailed training on equality and diversity.	Bruce Luxton	Cllr Pearson
Review the Council's in-house Engineering function	Sarah Ward	Cllr Sutton

## Completed Initiatives/Projects - April 2014

Initiative or project	Assistant Director/Corporate Manager	Portfolio Holder
Implement a systems review of City Development, including Building Control and Land Charges that will achieve our ambition of delivering good development	Richard Short	Cllr Sutton