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Civic Centre, Paris Street, Exeter, EX1 1JN
www.exeter.gov.uk

Mr [REDACTED] Secretary
Heavitree and Wonford United Services Club
104 Wonford Street
Exeter
Devon
EX2 5DE

Please ask for: Simon Ruddy

Direct Dial: [REDACTED]

Email: [REDACTED]

Our ref: 22/01551/COMNOI

Your ref:

Date: 29 June 2022

This is an important letter from Exeter City Council and not a circular

Dear Mr [REDACTED]

**Environmental Protection Act 1990
Report of alleged noise nuisance arising from amplified music at Heavitree and Wonford United Services Club, 104 Wonford Street Exeter Devon EX2 5DE**

I have received four complaints of alleged noise nuisance from amplified music at Heavitree and Wonford United Services Club. The complaints generally relate to weekend evenings, with music often reported until after 23:00; an event on Sunday 26th June from 3pm was also reported as being particularly loud. The complainants allege that the matter is made worse by the Club's doors being left open during these events.

At this stage I do not have any evidence to support these allegations but am bringing the matter to your attention for you to consider whether or not any remedial action is necessary.

Exeter City Council has a duty to investigate all reports of alleged nuisance. Evidence gathering may involve unannounced personal visits by staff from this Department or the use of remote recording equipment. If the noise is deemed to constitute a statutory nuisance we are obliged to take formal action under the provisions of the above legislation. Failure to comply with an abatement notice served in respect of a statutory nuisance is an offence.

You will also be aware that the prevention of public nuisance is one of the key objectives of the Licensing Act; failure to meet this objective can trigger a review of your club premises certificate.

In our experience this type of problem is best dealt with on an informal basis; therefore your co-operation would be appreciated. Please call me to discuss this on the number above.

Yours sincerely

A handwritten signature in black ink that reads "S. Ruddy".

Simon Ruddy
Principal Environmental Health Officer
Environmental Health and Community Safety