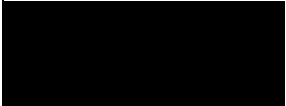




Representations from Interested Parties

Representation Number	From Whom and address	Detail of Representation
IP 1	[REDACTED]	<p>Dear Exeter Licensing Team,</p> <p>I understand there is to be a review of the licence for Heavitree Social Club and I wish to express my objection to the playing of loud music. This has affected us a family on several occasions when we have been unable to relax in our homes due to the very loud volume of music from live bands outside.</p> <p>We are positioned to the far end of the cul-de-sac backing onto the club and I dread to think how bad this is for our neighbours directly backing onto the club as the noise is excessive even at this distance. We have two young children and the music has prevented them sleeping during the afternoon inside the house and we are unable to enjoy any peace in our garden during these times. I would not expect this volume of noise from a social club and would not have chosen to live in such close proximity to a pub which is what this venue seems to be functioning as.</p>
IP 2	[REDACTED]	<p>Dear Sirs</p> <p>My property is adjacent to the football pitch behind the Heavitree Social Club.</p> <p>Neither Heavitree Social Club nor indeed Heavitree United Football Club are good neighbours, and have both apparently forgotten that they are based in a residential area.</p> <p>Live music outside of the Social Club is intrusive and unnecessary.</p> <p>We all want families to enjoy themselves, but the splash pool causes more noise and it seems that the needs of residents have become second place to the demands of Club members and this situation needs addressing.</p>
IP 3	[REDACTED]	<p>Good evening,</p> <p>This is relating to the review of the licence for the above premises.</p> <p>I would like to express my concerns about the noise levels of the music played, especially it seems at</p>

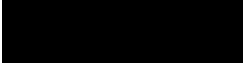



Representations from Interested Parties

		<p>weekends, when local residents and their families would like to spend time in their own gardens without intrusive, very loud music spoiling their enjoyment.</p> <p>I enjoy a party as much as the next person but feel that a lower noise level would still allow participants to have a good time while not disturbing close neighbours lives.</p> <p>Thank you in anticipation of your consideration of our views on this matter.</p>
IP 4		<p>Dear Sir,</p> <p>I wish to record my objection to the playing of loud live and recorded music at the above premises.</p> <p>There have been occasions in recent years when the volume has been so loud that while in the house with doors and windows closed it has still been necessary to adjust the volume of the TV or radio etc. Further more it is impossible to enjoy ones own garden as the noise is of such a volume that being outside is unpleasant!</p>
IP 5		<p>Good Afternoon,</p> <p>I am writing regarding the review of the premises licence for Heavitree Social Club.</p> <p>I am particularly concerned firstly, about the loud music that is played both when a football match is on, and secondly when there is an outside live band at the social club.</p> <p>We live in , and have done so for 41 years. We are at the top of the road and adjacent to the football pitch. We have never experienced this level of music in all the years we have lived here.</p> <p>In relation to football matches, we have no objection to music being played before a match etc. However, outside speakers have been installed recently, directly opposite our house, and the volume of the music is in our opinion excessive. This often occurs early on a Saturday morning when the youth team are playing, The music is often turned on at 0945 am, or earlier, when the kick off is at 1030. The level played is intrusive.</p> <p>In relation to the outside live music at the social club, this has usually been on a Sunday afternoon, during Summer months. The volume is so loud that</p>


Representations from Interested Parties

		<p>we have been unable to sit in our garden, and even our young grandchildren think it is unbearable!</p> <p>On a couple of occasions, I have rung the club and spoken with the manager to explain our concerns, but the situation has not improved. I explained that as a social club it is very anti social to play music at this level in a residential area!</p> <p>We would be grateful if you will consider our views on the current situation, and take the appropriate action that we feel is necessary.</p>
IP 6		<p>Hi,</p> <p>I wish to make a representation in relation to the Heavitree Social Club. I am a local resident with my garden backing onto their land.</p> <p>There have been numerous live events happening over the summer at the venue and on occasions, the music is so loud it drowns out the sound of the television in the front room furthest away from the music. This makes it very hard to have a relaxing afternoon and making use of our garden is impossible during these times. I was under the impression that live music outside would only take place on bank holiday weekends but there have been several instances during the summer holidays and none of these fell on Bank Holiday weekends. Last season there was a junior football team who made use of the grass football pitch on a weekday afternoon and a weekend morning. They resorted to playing very loud music as part of their warm-up which again made it impossible to hear the television in the house. We have yet to experience this music this season but not sure if this is because the team have yet to start after the summer yet. We have previously raised concerns to the council over this. There has been no contact or pre-warning from the social club on these events or noise and when we have contacted them they have been very unreasonable in their response, so much so we have stopped contacting them about it.</p> <p>Finally, I wish to make it known that the Social Club empty their glass bin at 5.30AM on a Thursday morning and have woken me up the last 3 weeks carrying this out. Given they are in a residential area, I consider this a completely unacceptable time to carry out such an activity and have raised a separate noise complaint to the council on this.</p> <p>In summary, I don't mind the live music outside very infrequently if it is kept to an acceptable volume.</p>




Representations from Interested Parties

		<p>The football warm-up music is too loud and disturbs the peaceful environment and the emptying of the glass happens at a completely unacceptable time. I believe these aspects should be reviewed and conditions set in place as part of this licence review. We accept and are happy the social club serves a community. We only wish it better valued, respected and served the community it geographically surrounds.</p>
IP 7		<p>I am writing to still object to the loud music being played by the Heavitree social club In there garden which is extremely loud and can be heard in doors of our house even with windows closed. I live In </p>
IP 8		<p>To whom it may concern</p> <p>I wish to object to the review of the licence to play loud music at the above premises. I live close by and at times, particularly on a weekend afternoon/ evening have had to close doors and windows in order to hear my own radio! It would certainly spoil a quiet afternoon in the garden should we wish to do this. I feel this is totally unacceptable that residents should be subjected to this type of noise.</p>
IP 9		<p>Dear Sir/Madam</p> <p>We write in connection with the above review. We live adjacent to the above premises and we have previously made representations in connection with the grant of a premises licence. The representations are replicated below -</p> <p>'We write in connection with the above application.</p> <p>We would request that concerns which we raised in respect of a similar application made by the club in October 2020 be brought forward for consideration in regard to this application.</p> <p>We have reproduced the concerns below:</p> <p>We write in respect of the above in order to record concerns/objections in connection with certain aspects of the application. A request has been made for the general provision of live and recorded music both indoors and outdoors.</p>

Representations from Interested Parties

		<p>Although we have no specific issues with the provision of indoor music, we do not feel that it is appropriate to allow unrestricted permission for the provision of outdoor music. We live in premises adjacent to the social club and we feel that any permission for outdoor music should not be unlimited and should be restricted to reasonable hours.</p> <p>In the past outdoor music events at the club have been held on relatively few occasions (normally summer weekends and bank holidays) and all have commenced and finished at sensible hours. None appeared to start before midday or finish beyond 6pm. We feel that any extension to the frequency or duration of these events is inappropriate as it would have an adverse effect on the surrounding neighbourhood and environment.</p> <p>We understand that the club already holds a club licence which covers club members and their guests, however we believe that a new premises licence, if granted, will allow anyone to make use of the facilities and attend any functions . This would undoubtedly result in more people using the club which heightens our concern about noise levels, in particular in connection with outdoor events/activities.'</p> <p>Unfortunately, our concern relating to the provision of loud outdoor music has proved to be well founded as the frequency of events has now increased and, as such, affects the quiet enjoyment of our property on a much more regular basis.</p> <p>In the circumstances we would ask that our representation is again considered as part of the licence review process.</p>
IP 10		<p>To whom it may concern,</p> <p>I am writing with regard to the licensing review for Heavitree Social Club, 2 east Wonford hill.</p> <p>I am writing to request that their application for a licence is revoked/not renewed due to the significant impact it has on myself as a neighbouring resident and those around me.</p>

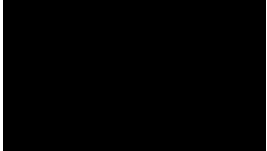
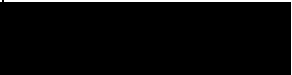
Representations from Interested Parties

		<p>The social club continues to have live music outside and inside on a regular basis which is extremely loud and prevents me from being able to sit out in my garden. Very loud noise from people using the social club is also heard on a regular basis . I myself have previously made complaints to the council about this and so have other residents but they continue to ignore this.</p> <p>Many thanks in advance for taking the above information into consideration</p>
IP 11		<p>I understand that the premises licence is up for renewal</p> <p>The club is a vital focus point for the local community but without wanting to curtail their activities, there are some aspects that you need to consider</p> <p>Firstly, a loudspeaker has been installed between the Home and Away dugouts on the halfway line of the football pitch. Loud music is often played out of these speaker before matches, at halftime and at the conclusion of the games. There have been instances where music has blared out with hardly any players on the pitch. In my opinion they should be advised to reduce the volume as a condition of the renewal of the licence Live music outdoors has been a common occurrence during the summer. We live in  which is at the bottom half of the football pitch and have been unable to sit in our gardens due to the excessive noise- in fact I have even heard the music whilst I have been walking the dog in Ludwell valley Park!</p> <p>Again this should be considered and a sensible volume level applied as a condition of renewal We want the club to continue to thrive but also for them to be good and considerate neighbours to those that live near them</p>
IP 12		<p>Dear Sir</p> <p>Review of Licence: Heavitree Social Club</p> <p>I object to both the Premises Licence and the Social Club licence which Heavitree Social Club holds which allows them to play amplified music in an area which is primarily residential. It is totally</p>

Representations from Interested Parties

		<p>inappropriate that the club is permitted to play music which resonates across many households in Heavitree who would like to enjoy their own houses and gardens without having this noise inflicted on them. The Club as a business is making money whilst making life unbearable for its neighbours. Heavitree Social Club is my next-door neighbour: we share a party wall, mine at the end of my garden, theirs the wall against which the recent splash park has been created. The wall is 6 metres from my back door. I have suffered from the lack of neighbourliness by the Club for nearly ten years with increasing indignation. Noise and swearing coming from footballers using the five-a-side pitch colour our weekends and evenings. Litter thrown over the wall, children leaning over the wall and footballers climbing the wall to demand footballs be returned, music from the changing rooms, water splashed from the water tower onto us in our garden, little girls screaming as they get soaked – all these have become an increasing irritant. However, the development which has caused such fury and misery to my husband and myself is the music played in the garden of the club. A speaker pointing towards my house plays commercial radio; the presenter's voice, adverts and pop music fill my garden, from midday on into the evening. This increases in level as the garden fills up, as people drink more and as the children come into play; it continues to play even when the garden is practically empty. Far worse than this is when a live band plays in the garden, on a concrete base recently added, with full amplification of instruments and singers. The noise which this creates in my house is unbearable. It is impossible to speak in my garden. The bass guitar, in particular, resonates throughout the house. I escaped the noise recently and found that the music could still be heard at the far end of Heavitree Park. We have asked for the music to be turned down; it was not. The Manager has been aware of his neighbours' views of the noise which the Club makes since at least 2020. In the recent hot weather, noise from inside the Club in the evening was also allowed to escape into the garden because doors and windows were left open and people spilled out into the garden. When we first moved into our house, we were aware of the Club as our neighbour and put up with occasional sounds from over the wall. We have seen the noise levels rise significantly and the</p>
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Representations from Interested Parties

		<p>frequency of noisy afternoons and weekends and evenings has increased. The recent development in the garden of a place for live bands to set up, the children’s splash park, the application for a Premises Licence, all point towards a decision to maximise the financial benefits to the Club of having a Beer Garden to offer to its customers with the added attraction of giving the children somewhere to play. This decision totally ignores the fact that many people around are also being affected by what the Club has chosen to do without any consultation or consideration for their neighbours.</p> <p>Exeter City Council offers guidance to inner city music venues about limiting sound levels and not allowing noise to escape from the premises. Yet this Club seems to have no boundaries set for the social nuisance it creates in Heavitree. Even the times during which the Club is allowed to play music in the garden seem ludicrous when so many people are close by and affected by the noise, yet both the Club Licence and the Premises Licence permit this. My husband and I object strongly to both licences permitting music to be played in the garden. We ask that permission for music to be played outside the Club’s building be withdrawn and that the sound levels within the building should be subject to sound limitation.</p>
IP 13		<p>Dear licensing team,</p> <p>We are writing this email to request you to review Heavitree social club’s license to play music. This has badly affected our lives during the weekends when we can’t enjoy our house & garden in peace due to loud noises.</p> <p>Many thanks</p>
IP 14		Statement provided reference JG01

Representations from Interested Parties
