

WORK PLAN FOR CUSTOMER FOCUS SCRUTINY ITEMS 2024/2025

Working Draft for October 2024

Meeting Date	Item	Director	Portfolio Holder	Origin of Business	Status
3 October 2024	Portfolio Holder's Report (Cllr Vizard)		Portfolio Holder Communities		
3 October 2024	Update on Street Cleansing and Bin Collection – Recycling and Food Waste Collection TBC	Strategic Director Operations (tbc)	City Management (Cllr Williams)	Yearly report	Deferred to 27 March 2025 as too soon after the March 2024 update
3 October 2024	ECC Office usage	Strategic Director for People and Communities (JY)	Corporate Services and City Centre (Cllr Wright)	Scrutiny proposal Cllr Patrick	
3 October 2024	Report on the Box Shifting Practice	Strategic Director for Corporate Resources (DH)	Leader (Cllr Bialyk)	Notice of Motion – 20 February 2024 - Cllr Read	
3 October 2024	Review of Consultation Policy	Strategic Director for People and Communities (JY)	Leader (Cllr Bialyk)	Scrutiny proposal - Cllr Atkinson	
28 November 2024	Portfolio Holder's Report (Cllr TBD)				
28 November 2024	Tenants Energy Review of our Passivhaus Council Homes	Strategic Director for Place (IC)	Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Scrutiny proposal Cllr Atkinson	
28 November 2024	Six-monthly update on Homelessness Strategy	Strategic Director for Place (IC)	Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Proposed by Councillor Denning—half yearly report	Deferment sought by LB due to staffing changes => moved to January 2025 agenda

28 November 2024	Update on Exeter Community Lottery first year of operation	Strategic Director for Corporate Resources (DH)	Leader (Cllr Bialyk - <i>tbc</i>)		Scoping to be finalised at 3 Oct meeting
30 January 2025	Portfolio Holder's Report (Cllr TBD)				
30 January 2025	Six-monthly update on Homelessness Strategy	Strategic Director for Place (IC)	Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Proposed by Councillor Denning – half yearly report	Moved from 28 November 2024
27 March 2025	Portfolio Holder's Report (Cllr TBD)				
27 March 2025	Update on Street Cleansing and Bin Collection – Recycling and Food Waste Collection	Strategic Director Operations (<i>tbc</i>)	City Management (Cllr Williams)	Yearly report	To include glass collection and grass cutting regime
27 March 2025	Six-monthly update on Homelessness Strategy	Strategic Director for Place (IC)	Housing, Homelessness Prevention and Support Services (Cllr Asvachin)	Proposed by Councillor Denning—half yearly report	Too soon after 30 January update

To be timetabled and scoped on 3 October 2024:

- **Budget Scrutiny**
- **Performance and service provided to customers and stakeholders of Stagecoach South West in Exeter (agreed on 27 June 2024)**

To be timetabled and scoped if approved on 30 January 2025:

- **Anti-Social Behaviour in the City Centre – its causes and possible solutions (agreed on 27 June 2024)**